

Windows 10 SMB ISSUE

Telnet to the machine by opening a cmd window.

Type telnet IP of the copier

Log in with admin and no password

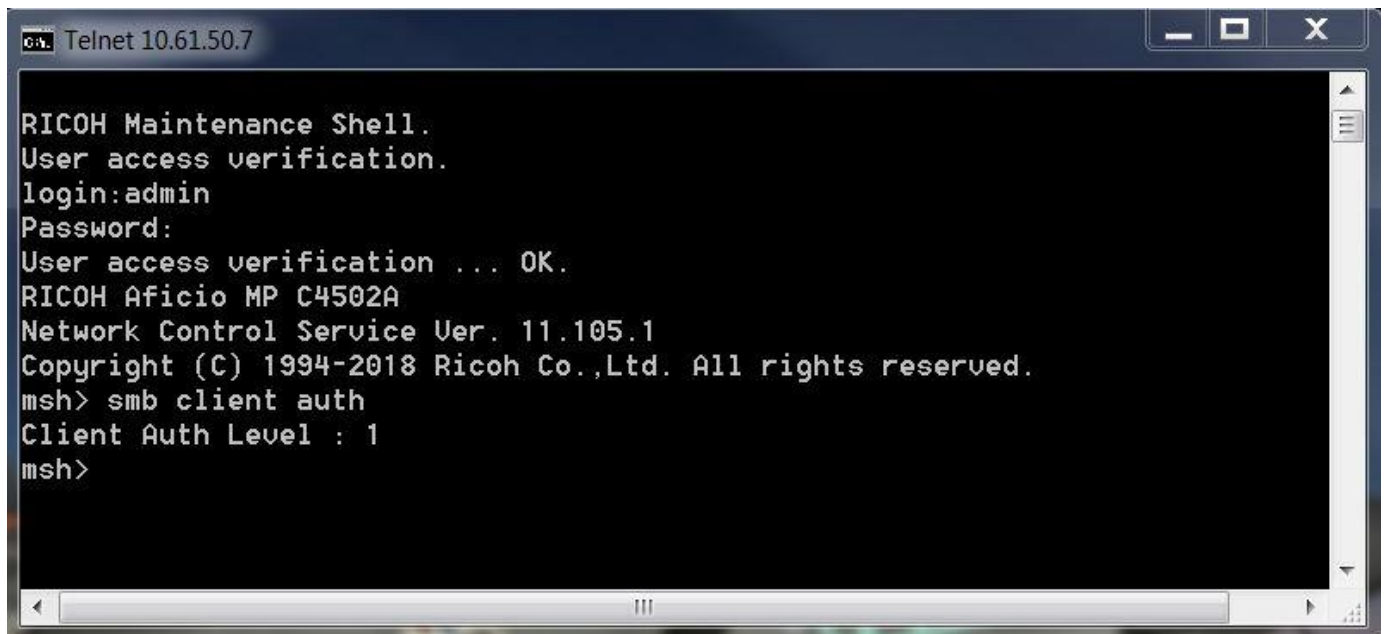
Type this command smb client auth then press enter

Check if it is 0 or 1

If it is 0 the type smb client auth the use a space and type 1

After doing that check again by typing smb client auth and press enter. The value should be 1 now.

If the value is 1 then type logout and then say yes and press enter.

A screenshot of a Windows command prompt window titled "Telnet 10.61.50.7". The window shows a text-based interface for a Ricoh copier's maintenance shell. The text displayed is: "RICOH Maintenance Shell.", "User access verification.", "login:admin", "Password:", "User access verification ... OK.", "RICOH Aficio MP C4502A", "Network Control Service Ver. 11.105.1", "Copyright (C) 1994-2018 Ricoh Co.,Ltd. All rights reserved.", "msh> smb client auth", "Client Auth Level : 1", and "msh>". The window has standard Windows window controls (minimize, maximize, close) in the top right corner and a scrollbar on the right side.

```
ov. Telnet 10.61.50.7
RICOH Maintenance Shell.
User access verification.
login:admin
Password:
User access verification ... OK.
RICOH Aficio MP C4502A
Network Control Service Ver. 11.105.1
Copyright (C) 1994-2018 Ricoh Co.,Ltd. All rights reserved.
msh> smb client auth
Client Auth Level : 1
msh>
```